

Minutes of the Open Session of the Special Meeting of the El Camino Healthcare District Board of Directors Wednesday, September 12, 2018

El Camino Hospital | 2500 Grant Road, Mountain View, CA 94040 Conference Rooms F&G (ground floor)

Board Members Present

Neysa Fligor
Peter C. Fung, MD, Chair
Julia E. Miller, Vice Chair
David Reeder

Board Members Absent None **Members Excused**

None

David Reeder
John Zoglin, Secretary/Treasurer

A	Agenda Item	Comments/Discussion	Approvals/ Action
, shake introduced	LL TO ORDER/ LL CALL	The open session of the Special meeting of the El Camino Healthcare District Board of Directors (the "Board") was called to order at 5:32pm by Chair Fung. A silent roll call was taken. All Board members were present.	9
COI INT	FENTIAL NFLICT OF EREST CLOSURES	No conflicts were reported.	
3. PUI	BLIC COMMENT	None.	
	NSENT LENDAR	Chair Fung asked if any member of the Board or the public wished to remove an item from the consent calendar. No items were removed. Motion: To approve the consent calendar: Minutes of the Open Session of the District Board Meeting (June 19, 2018).	Consent calendar approved
		Movant: Reeder Second: Miller Ayes: Fligor, Fung, Miller, Reeder, Zoglin Noes: None Abstentions: None Absent: None Recused: None	**
CAN REF USD	PROVAL OF EL MINO HOSPITAL BRANDING NG NEW BRAND CHITECTURE	Kelsey Martinez, Director of Marketing & Communications, reported that the El Camino Hospital Board of Directors approved a move to a unified brand and architecture at its August meeting. She provided an overview of 1) consumer preferences, 2) why the shift is being recommended, and 3) the proposed brand architecture model. In response to Director Miller's question, Ms. Martinez explained that the	
		mark that is part of the logo is not changing. Director Zoglin commented that management bringing forward the concept of changing the name with no customer testing against brand attributes is not in line with best practices and undermines his confidence in the organization's marketing ability. Ms. Martinez reported that the recommended name was tested with consumers against other proposed names with focus groups and there will be parallel identity and positioning work. She also noted that there is consumer qualitative and quantitative data that has been collected over the last few years that can be shared with the Board. Director Zoglin expressed concerns that focus group data is not sufficient for a decision of this magnitude.	d
		Director Fung requested that focus group data be provided to the Board.	

Minutes: El Camino Healthcare District Board

September 12, 2018 | Page 2

September 12, 2018 Page 2		
	In response to Director Fligor's question, Ms. Martinez described the mixed consumer response to the use of "Health Care" for branding.	
	Director Reeder stated his support for the move to "Health" as it reflects the organization's move to provide broader services and noted the prevalence of organizations using "Health" in the industry.	
	Director Fung commented that most large name health systems use "Health" in their branding.	
	Motion : To approve a move to a unified brand name of El Camino Health for El Camino Hospital.	
	Movant: Reeder Second: Miller Ayes: Fligor, Fung, Miller, Reeder Noes: Zoglin	
	Abstentions: None	8
	Absent: None	
	Recused: None	
6. ADJOURNMENT	Motion: To adjourn at 5:45pm.	Meeting
	Movant: Miller	adjourned
	Second: Fligor	at 5:45pm
	Ayes: Fligor, Fung, Miller, Reeder, Zoglin	
	Noes: None	
	Abstentions: None	
	Absent: None	
	Recused: None	

Attest as to the approval of the foregoing minutes by the Board of Directors of El Camino Healthcare District:

Peter C. Fung, MD Chair, ECHD Board

Board

John Zoghn

Secretary, ECHD Board

Prepared by:

Cindy Murphy, Director of Governance Services

Sarah Rosenberg, Contracts & Board Services Coordinator